

LOCATE TICKET CLASSIFICATIONS

REGULAR TICKETS:

These are standard tickets that can either be phoned or Fax-A-Locate and requiring 2 business day **advanced** notice **prior** to excavation. The 2 business days advanced notice does **not** include the day the request was made. As each of us should know, Montana law now says “the facility owner shall respond within 2 business days by locating and marking the facility or by notifying the excavator that locating and making is unnecessary.” “Business day” means any day other than Saturday, Sunday, New Year’s Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

PLANNED EMERGENCY LOCATE:

A PLANNED EMERGENCY LOCATE can be either phoned or Fax-A-Locate and is handled in the same manner as an EMERGENCY LOCATE. The difference being they will not be digging NOW/TODAY but in the near future. A true emergency must exist such as: Broken water or sewer line, backed up septic tanks, frozen water lines and they are without water, etc.

With a Planned Emergency Locate, you stop everything you are doing and concentrate on processing this locate request. The procedures for processing this type of locate request is in the manual. These requests can come from anybody; ie: law enforcement, private individual, contractor, utility company, city, count, ect. The ticket does carry the heading of PLANNED EMERGENCY LOCATE.

EMERGENCY LOCATE:

An EMERGENCY LOCATE has priority over everything else and must be phoned in. Tickets with this designation are as a result of (for example):

- A dig-in, where someone has hit a buried facility.
- An accident has happened: ie: a car hit a utility service
- Some type of catastrophe where utility service has been interrupted
- Where a disruption of utility service exists which may be LIFE THREATENING or a VERY DANGEROUS SITUATION exists.
- Exposed electrical cable or spewing natural gas.

With an Emergency Locate, you stop everything you are doing and concentrate on processing this locate request. The procedures for processing this type of locate request is in the manual. These requests can come from anybody; ie: law enforcement, private individual, contractor, utility company, city, count, ect. The ticket does carry the heading of EMERGENCY LOCATE.

QUESTIONS: ASK DOUG, WENDY OR JAN

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